

ESCALATION MATRIX

Details of Designation	Contact Person Name	Address where the physical address location	Contact No.	Email ID	Working hours when Compliant can call
Customer Care	Soumyadip Roy	3rd floor, Merlin North Star, Block 2, Flat No. 3K, 70 P C Ghosh Road, Kolkata-700048	8910725042	soumyadip@intelsense.in	9 am - 5 pm
Head of Customer Care	Prateek Dugar	3rd floor, Merlin North Star, Block 2, Flat No. 3K, 70 P C Ghosh Road, Kolkata-700048	8910725042	prateek@intelsense.in	9 am - 5 pm
Compliance Officer	Soumyadip Roy	3rd floor, Merlin North Star, Block 2, Flat No. 3K, 70 P C Ghosh Road, Kolkata-700048	8910725042	soumyadip@intelsense.in	9 am - 5 pm
CEO	Abhishek Basumallick	3rd floor, Merlin North Star, Block 2, Flat No. 3K, 70 P C Ghosh Road, Kolkata-700048	8910725042	abhishek@intelsense.in	9 am - 5 pm
Principal Officer	Prateek Dugar	3rd floor, Merlin North Star, Block 2, Flat No. 3K, 70 P C Ghosh Road, Kolkata-700048	8910725042	prateek@intelsense.in	9 am - 5 pm